

# Two-Way Texting



With PriorityONE Credit Union of Florida fraud monitoring, keeping your debit card safe is as easy as sending a text.

**Our text alert service allows you to keep tabs on suspicious activity instantly.**

We want to make sure that using your debit card is always as safe and convenient as possible. That's why we use **text alerts** as part of our ongoing fraud monitoring program.



## How It Works:

With **interactive fraud alerts**, if our system detects suspicious activity on your debit card, you'll receive a text message with details about the suspected transaction. All you have to do is respond to the text to confirm the transaction.

If you indicate the transaction is fraud, you'll receive another message with a number to call for follow-up. If not, you're all set. The system will mark the transaction as legitimate and you can get on with your day – **simple as that.**



## Getting Started:

If we have your cell phone number on file, you'll receive an initial text message with instructions to **verify your enrollment** and then you're all set. If there is suspicious activity, we'll send a text alert **right away.**



Contact a representative or call us at 954-335-5100, option 2 to find out more details.